PORDAMSA’s glassware is microwave, dishwasher and freezer safe.

Glassware is delicate, please handle with care. Due to the thin thickness, glassware doesn’t support sudden temperature changes and it may cause the glass to break.

For long use, we recommend washing the items by hand. When using dishwasher, use short cycles and moderate temperatures (50 - 60ºC). Avoid using abrasive cleaners or steel wool when washing by hand.

Do not heat directly over flames or any source of direct heat.

When using in the microwave, do not overheat or heat without water.

Do always inspect your glassware before use. Even new glassware can be damaged in transit, and previously-damaged vessels can be bumped during cleaning or storage.

For delicate glassware pieces, we recommend to stack them using a separator between pieces for a better protection. It can be used a cardboard sheet.

Due to characteristics of the material and manufacturing process, some glassware may contain tiny air bubbles and dots. However, they do not affect the quality of the product. Usually, it is not very visible and in fact contributes to the normal, attractive look of handmade glassware. There are defined limits for acceptable irregularities, and these are a part of our normal quality control.